

<b>Department of Children and Families</b> <b>Performance Indicators - FY 2023</b>	<b>Frequency</b>	<b>Desired Trend</b>	<b>FY21 Actual</b>	<b>FY22 Revised</b>	<b>FY23 Target</b>
<b>Ensure the safety, permanency, and well-being of children experiencing child abuse or neglect, or other significant family problems that put them at serious risk of harm.</b>	<a href="http://www.nj.gov/dcf/families/">http://www.nj.gov/dcf/families/</a>				
Average wait time before calls coming in to the State Central Registry hotline are answered.	Quarterly	reduce	170 seconds	30 seconds	30 seconds
Percent of Abuse/Neglect Reports assigned for investigation within 3 hours of initial report	Quarterly	maintain	99%	98%	98%
Percent of investigations of Abuse/Neglect Reports completed within 90 days	Quarterly	maintain	98%	95%	95%
Percent of children under Division of Child Protection and Permanency supervision who receive monthly caseworker visits (both in-home and out-of-home)	Quarterly	maintain	98%	93%	93%
Adoptions finalized within 9 months of a child being placed in an adoptive home	Quarterly	maintain	97%	95%	95%
Percent of children in out-of-home placement for the quarter who have up-to-date immunization records	Quarterly	increase	95%	96%	96%
Percent of children receiving initial physical exam within 24 hours of entering placement	Quarterly	increase	97%	98%	98%
Percent of caseload levels compliant with established standards:					
-Intake workers	Quarterly	maintain	99%	90%	90%
-Permanency workers		maintain	100%	95%	95%
-Adoption workers		maintain	99%	95%	95%
<b>Serve children and adolescents with emotional and behavioral health care challenges and intellectual and developmental disabilities through family-centered, community-based programs.</b>	<a href="http://www.state.nj.us/dcf/about/divisions/dcsc/">http://www.state.nj.us/dcf/about/divisions/dcsc/</a>				
Percent of children requiring an out of home treatment setting for a behavioral health issue that were served in New Jersey	Quarterly	maintain	100%	99%	99%
Percent of children where a crisis call was addressed by a Mobile Response Crisis Team and the child was able to stay safely in their home/current living arrangement <a href="http://www.state.nj.us/dcf/families/csc/mobile/">http://www.state.nj.us/dcf/families/csc/mobile/</a>	Quarterly	maintain	98%	95%	95%
Percent of children involved with a Care Management Organization who were maintained in their own home/living arrangement	Quarterly	maintain	92%	85%	85%
Percent of children in an out of home treatment setting who were discharged to a lower intensity of CSOC services or discharged to their home/current living arrangement	Quarterly	maintain	94%	95%	95%
Average length of stay in an out of home treatment setting (per episode)	Quarterly	maintain	10 months	11 months	11 months
<b>Support child abuse prevention and intervention programs and services to women through a network of public/private partnerships and programs.</b>	<a href="http://www.state.nj.us/dcf/about/divisions/dfcp/">http://www.state.nj.us/dcf/about/divisions/dfcp/</a>				
Percentage of Women's Services clients that have more strategies for enhancing their safety after receiving services (the Federal Standard is 65%)	Annual	increase	95%	95%	95%

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Percentage of Women's Services clients that have more knowledge of available community resources (the Federal Standard is 65%)	Annual	maintain	92%	90%	90%
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are appropriately immunized	Quarterly	maintain	87%	86%	86%
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are screened for developmental delays	Quarterly	increase	84%	90%	90%
School Based Youth Services Program participants who totally or mostly agree that the program has helped them do better in school <sup>1</sup>	Annual	increase	84%	77%	77%
School Based Youth Services Program participants who totally or mostly agree that the program has helped them prepare for life after high school <sup>1</sup>	Annual	increase	77%	72%	72%
<b>Provide educational services to students with disabilities and special needs in DCF Regional Schools or state operated / contracted facilities.</b>	<a href="http://www.state.nj.us/dcf/about/divisions/oe/">http://www.state.nj.us/dcf/about/divisions/oe/</a>				
Percent of eligible students graduating high school while enrolled.	Annual	increase	99%	99%	99%
Adherence to national average for at-risk academic students who showed improvement in Reading from pre- to post-test after being enrolled for 90 days	Annual	maintain	66%	66%	66%
Adherence to national average for at-risk academic students who showed improvement in Math from pre- to post-test after being enrolled for 90 days	Annual	maintain	65%	65%	65%

<sup>1</sup> KPIs are calculated based on available data from 17 out of 64 high schools with SBYSP sites.